

Regulation and Inspection of Social Care (Wales) Act 2016

What RISCA means in practice for Cardiff Council & its Partners

It's all about well-being...

Who does it affect?



Registration and skills

Mandatory registration of social care workforce

Regulation requires workforce training & education to a sufficient standard

Greater transparency

- Providers to prepare **annual returns** outlining their performance
- Published on the CIW website alongside the inspection report
- Includes staff retention, training and development, etc
- More transparency and comparability for service users
- Makes it easier for people to make well-informed choices about their care

Inspecting for **outcomes**

- Inspections to include assessment of how well services are meeting the **well-being outcomes** of the people who use them

- Supports and inspires improvements
- Provides citizens with a clearer view of the quality of services

Standardised reporting

- Directors of Social Services to publish annual reports on how they have carried out their social services functions in a new **reporting template**
- Standardises the reporting requirements across local authorities
- Makes it easier for people to make comparisons

Market stability

- Local authorities to publish **market stability reports**
- These must take account of the **population assessment** and feed into a **national stability report**
- Market oversight of important providers to avoid unexpected market exits

- Everyone in the sector able to respond to market changes
- Consolidates work by local authorities on market position statements

When will it change?

April 2018 Workforce register opens to domiciliary care workers

Apr 2018- Apr 2019 All providers register services under new Act in a phased re-registration process

Apr 2019 New system of service regulation and inspection fully operational

April 2020 Workforce register opens for adult care home workers

Extent of the task across Cardiff

Domiciliary Care Providers

- 74 Agencies with 2,065 staff
- 3, 235 Citizens supported

Residential Homes

- 70 Agencies with 2, 416 staff
- 1,900 Citizens in residential care

Qualifications and Registration- current picture

- 30 % of staff hold the required qualification to register

What are we doing?

Preparing the Residential and Domiciliary Providers

- Awareness & Information sessions
- Working with Social Care Wales to promote & enable Registration
- Regular Newsletters to Sector
- Provision of access to required qualifications
- Frequently asked questions bulletins
- Promotion of 'Confirmed Competency'
- Bespoke training
- Website information

Upcoming

- Social Care Wales are running several workshop from January to update on qualifications and registration
- Care Inspectorate Wales running regional half day provider events throughout October
- Ongoing Forums over the next six months to reach providers
- All events promoted and supported by the Regional Workforce Partnership

Issues

- Qualifications
- ESOL
- Costs to providers
- Recruitment & Retention
- Delays & lack of Clarity
- Assessors